

From fragmented SOPs to an audit-ready operating system in 21 days.

A 38-person ISO 17025 analytical testing lab replaced tribal knowledge with a documented, Notion-native operating system — and cut onboarding time by 68%.

68%

REDUCTION IN ONBOARDING
TIME

15

CORE SOPs SHIPPED

\$142K

ANNUAL LABOR RECOVERED

21

DAY DELIVERY

THE CHALLENGE

- 12 undocumented workflows across 3 lab teams
- New technicians took 4+ months to reach full productivity
- Repeat audit findings on missing procedural evidence
- Data scattered across Slack, Drive, and 6 spreadsheets

THE OUTCOME

- Unified Notion OS with 15 print-ready SOPs & manuals
- New-hire ramp compressed from 4 months to 5 weeks
- Zero non-conformances on subsequent ISO surveillance audit
- Custom AI prompt library saves ~9 hrs/week per analyst

"Elie replaced years of institutional guesswork with a system our team actually uses. Our next audit was the smoothest we've had in a decade."

DR. MAYA OSEI · DIRECTOR OF OPERATIONS, HELIX ANALYTICAL LABS

ELIE CASIMIR · OPERATIONS & SYSTEMS ARCHITECT · FULL SYSTEMS ARCHITECTURE, \$8,500 / 3 WEEKS